

Technician

Technicians install, service, and repair a wide variety of equipment including commercial doors, dock levelers, vehicle restraints, warehouse racking, dock shelters, and air curtains. Successful Technicians have extensive knowledge of tools and machinery, as well as excellent critical thinking and problem solving skills, and the ability to learn on the job. In addition to technical know-how, Technicians need good customer service skills, as they are the face of the company in the field.

Job Responsibilities

- Install assorted equipment per manufacturer's instructions
- Service and maintain assorted equipment per manufacturer's instructions
- Diagnose problems with damaged and malfunctioning equipment
- Make repairs to damaged and malfunctioning equipment
- Ensure safe working conditions and procedures on all job sites
- Make accurate and detailed field notes to document all work performed, parts used, parts needed, and photographs of job site
- Train Helpers on technical skills and proper documentation

Required Competencies

- Customer service
- Critical thinking and problem solving
- Hand tools
- Power tools
- Welding
- Forklift
- Valid Driver's License

Benefits of Working for SMH

- Free uniforms
- Tools provided by SMH
- Late-model service trucks
- Paid holidays
- Paid vacation days
- IRA with 3% company match
- 2 hours OT pay per after-hours call
- \$40 monthly stipend for using your smartphone
- Health insurance, 50% paid by SMH
- Aflac supplemental insurance
- Dental insurance
- Direct deposit